ALUMINUM RACKS, QUEEN MARYS & UTILITY CABINETS
OWNERS / OPERATORS MANUAL

MANUFACTURED BY:

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UNPACKING AND INSPECTION

This appliance should be thoroughly cleaned prior to use.

See the CLEANING INSTRUCTIONS in this manual.

NOTE: DO NOT discard the carton or other packing materials until you have inspected the appliance for hidden damage and checked it for proper operation.

Refer to *SHIPPING DAMAGE CLAIM PROCEDURE* on bottom of this page.

1. Remove the cabinet from shipping carton, ensuring that all packing materials and protective plastic has been removed from the unit.
2. Inspect all components for completeness and condition.
3. If any freight damage is present, a freight claim must be filed immediately with the shipping company.
4. **Freight damage is not covered under warranty**.
5. Check to insure all components are included: cabinet, instruction packet and additional accessories.
6. Read operation instructions completely.
7. Appliance should be thoroughly cleaned before use. See CLEANING INSTRUCTIONS in this manual.

FREIGHT DAMAGE PROCEDURE

NOTE: For your protection, please note that equipment in this shipment was carefully inspected and packaged by skilled personnel before leaving the factory. Upon acceptance of this shipment, the transportation company assumes full responsibility for its safe delivery.

IF SHIPMENT ARRIVES DAMAGED:

1. **VISIBLE LOSS OR DAMAGE:** Be certain that any visible loss or damage is noted on the freight bill or express receipt, and that the note of loss or damage is signed by the delivery person.
2. **FILE CLAIM FOR DAMAGE <u>IMMEDIATELY</u>:** Regardless of the extent of damage. **Contact your dealer immediately.**
3. **CONCEALED DAMAGE:** If damage is unnoticed until the merchandise is unpacked, notify the transportation company or carrier immediately, and then file a “CONCEALED DAMAGE” claim with them. This should be done within fifteen (15) days from the date the delivery was made to you. **<u>Be sure to retain the container for inspection</u>.**

Carter-Hoffmann cannot assume liability for damage or loss incurred in transit, **freight damage is not covered under warranty**. We will, however, at your request, supply you with the necessary documents to support your claim.

DAILY CLEANING PROCEDURES

CAUTION:
Beware of sharp edges with sheet metal during cleaning process.

1. Thoroughly clean rack or cabinet prior to initial use.
2. To clean cabinet regularly, use the following procedure:

A. Pressure (steam) cleaning is recommended for all cabinets to remove soil and grease deposits. Mild cleaning additives may be added, depending on the nature of the soil or grease. A solution of two tablespoons of baking soda per quart of warm water is sufficient for most cleaning jobs. Mild soap or detergent may be used for heavily soiled interiors. DO NOT use strong detergents, ammonia solutions or abrasive cleaners. Do not use steel wool pads—ferrous deposits will cause rusting

B. After pressure cleaning, rinse thoroughly with clear water.

C. The unit may be further sanitized by wiping with a solution of 1 to 2 tablespoons of 5.25% sodium hypochlorite (household strength laundry bleach) per quart of water.

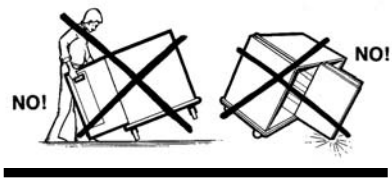
D. Wipe dry with a clean soft cloth.

CAUTION:
Do not use strong detergents, alkalis, ammonia solutions or abrasive cleaners. Use only cleaning agents approved for aluminum and only in the recommended manufacturer's concentration. Do not use steel wool pads—ferrous deposits will cause rusting.

Use of cleaning agents that are not recommended for aluminum may cause permanent damage to the cabinet. **THIS DAMAGE IS PERMANENT, COSTLY TO REPAIR AND IS NOT COVERED BY THE WARRANTY.**

MAINTENANCE

CAUTION:
Do not move cabinet unless door is securely closed. Serious damage to hinges and door may result if bumped into tables, walls, or other equipment when the doors are open.



CASTERS

Some cabinets may have caster bearings that are equipped with Zerk grease fittings so that they may be easily lubricated with a grease gun. Lubricate bearings at least once every six months.

HINGE MAINTENANCE

Make sure all joints remain sealed and door latches do not stick. If necessary, use WD-40 to keep door latches from sticking. Do not use oil.

BUMPER MAINTENANCE

Queen Mary transport carts have a wrap-around bumper with grey vinyl insert. If vinyl insert starts to come out of the bumper frame, simply pry it back into place with a flat-head screwdriver.

WARRANTY

Carter-Hoffmann Warranty:

Carter-Hoffmann ("CARTER-HOFFMANN") warrants to the initial purchaser of its standard Carter Line Products that CARTER-HOFFMANN will, at its option, repair or replace, during the warranty period set forth below, any part of such products made necessary due to a defect in material or workmanship which is present when the product leaves its factory and which manifests itself during the warranty period under normal use and service.

This warranty applies only to original equipment owned and possessed by the initial purchaser and the warranty period begins on the date of original shipment from the CARTER-HOFFMANN factory and extends as follows: ***to component parts and labor for 12 months; to refrigeration compressor unit for one year*** *(limited to replacement only - not to include labor for removal, repair or replacement).*

Repair or replacements under this warranty will be performed, unless otherwise authorized in writing by CARTER-HOFFMANN, at its factory. All parts or components to be repaired or replaced under this warranty are to be shipped prepaid to CARTER-HOFFMANN, with reimbursement credit for such part or component to be given if found by CARTER-HOFFMANN to be defective.

CARTER-HOFFMANN neither makes nor assumes and does not authorize any other person to make or assume any obligation or liability in connection with its products other than that covered in this warranty. This warranty applies only within the continental United States and Canada. In Alaska and Hawaii, this warranty applies only to and is limited to the supply of replacement parts.

Warranty Exclusions and Limitations:

Any implied warranty of merchantability or fitness for a particular purpose is hereby specifically disclaimed by CARTER-HOFFMANN. There are no warranties, expressed or implied, which extend beyond the description on the face hereof. This warranty does not cover and CARTER-HOFFMANN shall not under any circumstances be liable for any incidental, consequential or other damages (such as injury to persons or property, loss of time, inconvenience, loss of business or profits, or other matters not specifically covered) arising in connection with the use of, inability to use, or failure of these products.

Specifications subject to change through product improvement and innovation.

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